

Home Free Guarantee

Metro's taxi service program

Ease your employees' concerns...



because sometimes the unexpected occurs.

Home Free Guarantee offers so much for so little

It eases employees' concerns

What if I'm asked to work late unexpectedly?

What if my child becomes ill while I'm at work?

What if I miss my usual ride home?

These are a few common reasons why employees who are encouraged to bus, vanpool or carpool to work still feel they need to drive alone.

Home Free Guarantee, Metro's employer taxi service insurance program, is an inexpensive way to ease objections people have about leaving their car at home or a park and ride.

Changing an employee's commute habits can be a real challenge. Even with a financial incentive to take an alternative mode, there's still a fear that they'll be stranded at work without transportation in an emergency.

Home Free Guarantee provides that extra reassurance that people need. In fact, nearly half of employees surveyed at major King County worksites said a ride home in the event of an emergency would make them more likely to choose an alternative to driving alone.

And for those who already rideshare, it's an incentive for them to keep doing so.



It's so easy

The program is simple. That's the beauty of Home Free Guarantee.

Once in place, it runs smoothly with minimal cost and administration time.

After you sign up, just designate staff to coordinate taxi rides for all employees on any shift who qualify for an emergency ride home. Each employee can take up to eight rides per year. They must not have driven alone to work the day the ride is requested. A Metro representative will review all the qualifying criteria with you before enrolling in Home Free Guarantee.



Simply keep a record of the employees who use Home Free Guarantee each month to make sure they don't exceed their trip limit and send taxi receipts to Metro — that's all the time and paperwork required!

Metro will help you promote your new employee benefit by supplying brochures that explain the details of Home Free Guarantee to your employees. After an initial distribution, just include the brochure in new employee orientation packets.

It's inexpensive to implement

Figuring out how much it costs is just as simple. For your first six months of enrollment, the cost is just \$1 per employee for companies of more than 100. An affordable, fixed rate is applied to firms of less than 100 employees.

If your employee usage of the program does not exceed your original investment during the first six months, then there is no additional cost for the rest of the contract year.

Whatever the size of your business, Home Free Guarantee is an extremely affordable transportation program element.

It gives your business and your employees an edge

With Home Free Guarantee as part of your transportation benefits package, you help reduce the expense and stress of drive-alone commuting for your employees. It makes your company a more attractive place to work, and can help you reduce employee parking needs or meet CTR Law goals.

Find out more

Your Metro employer transportation representative will answer your questions or help you get started with Home Free Guarantee. Or contact our Home Free Guarantee program manager.

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